



common
EUROPE

CONGRESS 2002

Bedford Hotel

Brussels, BELGIUM
26-29 May 2002

FULL PROGRAMME
and
REGISTRATION

in partnership with

IBM

WELCOME



Dear Colleague,

It is my pleasure to invite you to the premier European iSeries and pSeries event of 2002. Come to hear all of the latest information and see all of the latest products that matter in the eServer world.

The Congress organisation team has worked very hard to provide you with the ideal environment and series of activities to ensure that your investment in time and money is put to maximum use.

The Congress begins on a Sunday with the opening keynote sessions. On Sunday and Monday, after the sessions finish, there will be a 'Happy hour' where you can relax and unwind for a while. On Tuesday evening there will be the traditional Gala Event. This begins with a pre-dinner reception and then a special dinner, which we hope will provide long memories of your visit to Brussels, at the very heart of Europe. The Conference will officially close with a Keynote presentation on Wednesday.

I am confident you will enjoy your visit to the Common Europe Congress 2002. Please do not hesitate to contact either myself or any other member of the organisation team if we can help you in any way.

Regards

Ray Titcombe
Technical Director – Common Europe

AGENDA

| Stream | General iSeries Stream | iSeries Stream | Networking Stream | Server Consolidation Stream | pSeries Stream | Lab/Workshops & Certifications |
|--------|------------------------|--|---|---|-----------------------------|--------------------------------|
| | | e-Infrastructure, business Intelligence, Application Development | Security, e-Mobile, Domino Network Management | High Availability Storage, LINUX & Windows on iSeries | AIX, Regatta, LINUX, Tivoli | iSeries & pSeries |

SUNDAY, 26 MAY 2002

| | | | | | | |
|---------------|--|--|--|--|---|--|
| 09:30-09:45 | S101: Opening Session <i>Pat Flannery</i> President - COMMON Europe | | | | | |
| 09:45-10:15 | S102: Leading topic <i>Henrik Schlegel</i> Vice President Mid Market Server Sales - IBM EMEA | | | | | |
| 10:15-10:45 | S103: Leading topic <i>Bart Van den Meersche</i> General Manager - IBM Belgium and Luxemborg | | | | | |
| 10:45-11:15 | COFFEE BREAK | | | | | |
| 11:15-12:15 | S104: Leading topic OS/400 sneak preview <i>to be announced</i> IBM | | | | | |
| 12:15-13:15 | S105: Sendmail Mainstream Manager - overview <i>Jelan Heidelberg</i> IBM Rochester | S201: iSeries AD strategy <i>Alison Butterill</i> IBM Toronto | S301: Introduction to wireless technology <i>Laura Knapp</i> IBM Raleigh | S401: LINUX on the iSeries overview <i>Dave Boutcher</i> IBM Rochester | S501: IBM pSeries overview and strategies <i>Phillipe Ceysens</i> IBM Belgium | |
| 13:15-14:15 | LUNCH SANDWICHES PATIO ARMSTRONG | | | | | |
| 14:15-15:15 | S106: Is your AS400 secure ? <i>Charlie Massoglia</i> COMMON US | S202: Websphere on iSeries <i>Alison Butterill</i> IBM Toronto | S302: Deploying and managing wireless LANs <i>Laura Knapp</i> IBM Raleigh | S402: LINUX on the iSeries configuration <i>Dave Boutcher</i> IBM Rochester | S502: UNIX general overview <i>Fabrice Laruelle</i> IBM Belgium | |
| 15:15-15:45 | COFFEE BREAK | | | | | |
| 15:45-16:45 | S107: An introduction to AS400 OPNQRYP <i>Charlie Massoglia</i> COMMON US | S203: WebFacing - the Webenabler for 5250 applications <i>Alison Butterill</i> IBM Toronto | S303: Beyond e-Mail <i>Jelan Heidelberg</i> IBM Rochester | S403: Accessing DB2/400 Data from Linux <i>Dave Boutcher</i> IBM Rochester | S503: LVM or the disk management under AIX <i>Fabrice Laruelle</i> IBM Belgium | |
| 16:45-17:45 | S108: RPG IV the future <i>Alison Butterill</i> IBM Toronto | S204: Your iSeries applications are the centre of the universe, or not? <i>Patrick Cluyts</i> LANSA | S304: Securing your network from hackers <i>Laura Knapp</i> IBM Raleigh | S404: Business continuity: High availability, clustering, disaster & rapid recovery <i>Peter Vanagtmael</i> MSP | S504: AIX 5L The differences <i>Pascal Geenens</i> ADEPT | |
| 18:15 - 20:15 | HAPPY HOUR - HALLES ST-GÉRY | | | | | |

AGENDA

| Stream | General iSeries Stream | iSeries Stream | Networking Stream | Server Consolidation Stream | pSeries Stream | Lab/Workshops & Certifications |
|--------|------------------------|--|---|---|--------------------------------|--------------------------------|
| | | e-Infrastructure, business Intelligence, Application Development | Security, e-Mobile, Domino Network Management | High Availability Storage, LINUX & Windows on iSeries | AIX, Regatta, LINUX, Tivoli | iSeries & pSeries |

MONDAY, 27 MAY 2002

| | | | | | | |
|-------------|--|--|---|---|--|--|
| 09:30-10:30 | M101: Leading topic: Architecting an IT infrastructure with Project eLiza and Grid Computing to be announced IBM | | | | | |
| 10:30-11:00 | COFFEE BREAK | | | | | |
| 11:00-12:00 | M102: Leading topic: e-Mobile Main Belgian customer experience Walter Carels KBC | | | | | |
| 12:00-13:00 | M103: Freedom from complexity using iSeries Operations Navigator Carol Miner IBM Rochester | M201: Use Websphere Studio for iSeries to create Web-enabled 5250 applications Alison Butterill IBM Toronto | M301: IP Version 6 Laura Knapp IBM Raleigh | M401: Deciding on and planning for LPAR Dave Boutcher IBM Rochester | M501: 4LDAP Implementation under AIX Luc Matthijs IBM Belgium | M601: Sametime - It's so much more than Chat Jelan Heidelberg IBM Rochester |
| 13:00-14:00 | LUNCH SANDWICHES PATIO ARMSTRONG | | | | | |
| 14:00-15:00 | M104: e-Learning Webcasting Sara Ramakers IBM Belgium | M202: Using iSeries Access for Web in a web-connected world Carol Miner IBM Toronto | M302: Implementing a home Ethernet Laura Knapp IBM Raleigh | M402: Introduction to the Integrated File System Dave Boutcher IBM Rochester | M502: HACMP general presentation Serge De Vijnc IBM Belgium | M602: Sametime - It's so much more than Chat Jelan Heidelberg IBM Rochester |
| 15:00-16:00 | M105: Client Access Express: What's new! Carol Miner IBM Rochester | M203: DB2/400 advanced functionality sampler Part 1 Alison Butterill IBM Toronto | M303: Security your home LAN Laura Knapp IBM Raleigh | M403: Integrated File System security Dave Boutcher IBM Rochester | M503: Performance tuning with AIX 5.1 Pascal Geenens, CTO ADEPT nv | M603: Software change management with OMS Wim Jongman REMAIN |
| 16:00-16:30 | COFFEE BREAK | | | | | |
| 16:30-17:30 | M106: iSeries Access for Web: What's new! Carol Miner IBM Rochester | M204: DB2/400 advanced functionality sampler Part 2 Alison Butterill IBM Toronto | M304: Enterprise information portals Robert Boyson 4 Info-Tech | M404: Remote Journal: It's not just for databases anymore Chuck Stupca IBM Rochester | M504: Workload Manager comes of age in AIX 5.1 Pascal Geenens, CTO ADEPT nv | M604: The role of XML in enabling e-Business applications Wim Van Tichelen DATAMIRROR |
| 17:30-18:30 | M107: Backup and recovery strategies updates for iSeries Chuck Stupca IBM Rochester | M205: Mixing Java and RPG Alison Butterill IBM Toronto | M305: Linux networking Laura Knapp IBM Raleigh | M405: Linux on iSeries: Crown jewels Klaas Bals INVENTIVE D | M505: Samba or Windows and Linux integration Stefan Goethals, SE ADEPT nv | M605: Lab/workshop/ Certification to be announced |
| 18:30-19:30 | HAPPY HOUR - BEDFORD HOTEL BAR | | | | | |

*preliminary programme, subject to change. For updates and online registration, see our web site: www.comeur.org/cc2002

| Stream | General iSeries Stream | iSeries Stream | Networking Stream | Server Consolidation Stream | pSeries Stream | Lab/Workshops & Certifications |
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| | | e-Infrastructure, business Intelligence, Application Development | Security, e-Mobile, Domino Network Management | High Availability Storage, LINUX & Windows on iSeries | AIX, Regatta, LINUX, Tivoli | iSeries & pSeries |

TUESDAY, 28 MAY 2002

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|-------------|--|--|---|--|---|--|
| 09:30-10:30 | T101: Implementing an e-commerce strategy on iSeries <i>Stephen Way</i> Johnson Matthey plc | | | | | |
| 10:30-11:00 | COFFEE BREAK | | | | | |
| 11:00-12:00 | T102: Leading topic: Is Linux business-ready? <i>Marcel Van Hulle</i> IBM Paris | | | | | |
| 12:00-13:00 | T103: Knowledge management - hype or help? <i>Stephen Way</i> Johnson Matthey plc | T201: Websphere Host Publisher <i>Carol Miner</i> IBM Rochester | T301: Delivering business value with iNotes, Sametime and Quickplace <i>Todd Grube</i> IBM Rochester | T401: Application and server consolidation <i>Roel Snijders</i> MSP | T501: Power Micro Architecture <i>to be announced</i> IBM Austin | T601: Certification <i>Leona Degraef</i> IBM Belgium |
| 13:00-14:00 | LUNCH SANDWICHES PATIO ARMSTRONG | | | | | |
| 14:00-15:00 | T104: iSeries access for Web, setup and configuration <i>Carol Miner</i> IBM Rochester | T202: XML in business applications with RPG <i>Willy Beernaerts</i> INVENTIVE D | T302: I installed a Firewall; now I'm secure! <i>Philippe Cayphas</i> REALPROJECT | T402: Basics of iSeries Clusters <i>Chuck Stupca</i> IBM Rochester | T502: pSeries e-Server and LPAR technology <i>to be announced</i> IBM Austin | T602: Certification Test iSeries <i>Leona Degraef</i> IBM Belgium |
| 15:00-16:00 | T105: Striving for optimal journal performance - Part 1 <i>Chuck Stupca</i> IBM Rochester | T203: Application Only Access, securing the iSeries QSYSLIB environment <i>Hans Metselaar</i> SOLUTION 6000 | T303: Firewalls 2002 <i>Philippe Cayphas</i> REALPROJECT | T403: Data warehousing : How do I get there? <i>Robert Boyson</i> 4 Info-Tech | T503: The Linux supercomputing <i>Wouter Liefiting</i> IBM Netherlands | T603: Certification Test iSeries <i>Leona Degraef</i> IBM Belgium |
| 16:00-16:30 | COFFEE BREAK | | | | | |
| 17:30-18:30 | T106: Striving for optimal journal performance - Part 2 <i>Chuck Stupca</i> IBM Rochester | T204: Strategi, the glue between the iSeries and the Web <i>René Rommens</i> Interbrew - PIT Advisor | T304: What's new with Domino 6 <i>Todd Grube</i> IBM Rochester | T404: Integrating iSeries and Windows <i>Carol Miner</i> IBM Rochester | T604: Certification Test 199 pSeries <i>Leona Degraef</i> IBM Belgium | |
| 19:30-01:00 | GALA DINNER BEDFORD HOTEL | | | | | |

AGENDA

| Stream | General iSeries Stream | iSeries Stream | Networking Stream | Server Consolidation Stream | pSeries Stream | Lab/Workshops & Certifications |
|--------|------------------------|--|---|---|-----------------------------|--------------------------------|
| | | e-Infrastructure, business Intelligence, Application Development | Security, e-Mobile, Domino Network Management | High Availability Storage, LINUX & Windows on iSeries | AIX, Regatta, LINUX, Tivoli | iSeries & pSeries |

WEDNESDAY, 29 MAY 2002

| | | | | | |
|-------------|---|--|---|---|---|
| 09:30-10:30 | <p>W101: Disaster recovery for iSeries</p> <p><i>Chuck Stupca</i> IBM Rochester</p> | <p>W201: XML - Once again a hype or here to stay</p> <p><i>Vincent Van der Linden</i> MSP</p> | <p>W301: Building a J2EE application for Domino and Websphere</p> <p><i>Todd Grube</i> IBM Toronto</p> | <p>W401: A managed availability roadmap</p> <p><i>Herman Willemen</i> Lakeview Tech</p> | <p>W601: Lab/workshop/ Certification to be announced</p> |
| 10:30-11:00 | COFFEE BREAK | | | | |
| 11:00-12:00 | <p>W102: iSeries performance tuning</p> <p><i>Chuck Stupca</i> IBM Rochester</p> | <p>W202: B2B with RPG IV - HTML Part 1</p> <p><i>Charlie Massoglia</i> COMMON US</p> | <p>W302: Client integration and iSeries security</p> <p><i>Andreas Woodtli</i> Apos Informatik</p> | <p>W402: iSeries Clustering: How to get there, and what does it mean</p> <p><i>Luc Le Lièvre</i> Lakeview Tech</p> | <p>W602: Lab/workshop/ Certification to be announced</p> |
| 12:00-13:00 | <p>W103: Getting on the PCI bus</p> <p><i>Chuck Stupca</i> IBM Rochester</p> | <p>W203: B2B with RPG IV - CGI APIs Part 2</p> <p><i>Charlie Massoglia</i> COMMON US</p> | <p>W303: Improve your MS-Outlook with iNotes & iSeries</p> <p><i>Stefaan Somers</i> MSP</p> | <p>W403: LPAR on OS/400</p> <p><i>Peter Houben</i> MSP</p> | <p>W603: Lab/workshop/ Certification to be announced</p> |
| 13:00-15:00 | <p>W104: Conference closing COMMON Belgium CEC2002 pictures overview and next CEC2003 presentation</p> | | | | |

*preliminary programme, subject to change. For updates and online registration, see our web site: www.comeur.org/cec2002

ABSTRACTS

Stream 1: General iSeries

S104:Leading topic OS/400 sneak preview

Come and let us surprise you on the evolution of the iSeries!

S105:Sendmail Mailstream Manager - overview

Jelan Heidelberg, IBM Rochester

Learn about this exciting new iSeries product to help you protect and manage your e-mail environment.

S106:Is your AS400 secure?

Charlie Massoglia, COMMON US

So you think your AS/400 is secure? Have you modified the QCMN subsystem as shipped by IBM? Have you revoked authority to the file transfer programme? Have you modified your network attributes? Have you implemented DDM and PC Support exit programs? Do you have alternatives to relying on limited capability profiles as your primary security defense. If you didn't answer 'yes' to all of these questions, your AS/400 may not be as secure as it should be! This session will address how to minimise numerous security exposures on the AS/400. A basic knowledge of OS/400 is assumed.

S107:An introduction to AS400 OPNQRYF

Charlie Massoglia, COMMON US

Would you like to be able to write a single CL and RPG/400 or RPG IV programme to provide multiple user-specified selection criteria and sort orders? Are you confused about when you should use OPNQRYF, FMTDTA, or logical files? This course will show how to easily use OPNQRYF to address these problems. Extensive examples of CL programs utilising OPNQRYF will be presented, including prompting the operator for parameters to use in an OPNQRYF. This course assumes only a basic understanding of AS/400 CL.

S108:RPG IV the future

Alison Butterill, IBM Toronto

RPG IV is alive and well!! And growing! Since it's introduction in V3R1, IBM has continued to add support for new features and new functions. Are you wondering what's planned for the future of RPG? What does the RPG IV Development Team have up their sleeves? This session will review the proposed future enhancements and additions to the RPG IV language. This is your chance to hear about what we're thinking about doing to RPG IV. Please bear in mind that this is not a promise of things to come, but rather; a suggestion of what we hope to deliver!

M101: Leading topic: Architecting an IT infrastructure with Project eLiza and Grid Computing

an IBM presenter to be named

This session covers one of the hottest topics in the Server business – self managing with Project eLiza and Grid Computing servers, and the next wave in Internet computing evolution – Grid Computing. We will cover IBM's strategy for both Project eLiza and Grid Computing, particularly as it relates to the iSeries. Many of the founding elements of project eLiza already manifest themselves in today's eServer iSeries. Come and see how the iSeries takes advantage of some of these key product features today, as well as how it will benefit from some of the new features that will be delivered in 2002. Demonstrations, examples and customer experiences will show how these two key efforts are winning in the marketplace, how they are linked, and how you can exploit some of these technologies within your business environment.

M102: Leading topic : e-Mobile Main Belgian customer experience

Walter Carels, KBC

More than one million KBC customers are already using a form of electronic banking. But recognising the need to stay ahead as the world of banking changes, KBC is determined to provide access to services and information, wherever and however it best suits their customers. So when WAP technology began to break in Europe in November of 1999, KBC embarked on a program to extend their Internet banking access with this new channel. Walter Carels will explain how they use mobile-technology, and he will share his experience in the mobile world.

M103: Freedom from complexity using iSeries Operations Navigator

Carol Miner, IBM Rochester

The power of the iSeries database, security, communications, and groupware Operations Navigator (V5R1) applications have sometimes been hidden behind a green screen. Operations Navigator: the graphical user interface for iSeries operations and administrations. Dramatically enhanced, Operations Navigator makes iSeries management cost less than other server platforms. Come find out how it can help in your day-to-day operations and administration of iSeries systems as it covers topics such as:

- Connections and environments
- AS/400 NetServer integration
- File systems
- Database
- Work management
- Distributed user and group management
- and much more.

M104: e-Learning Webcasting

Sara Ramakers, IBM Belgium

Learning needs to be positioned strategically so that it can deliver measurable business impact for a company. IBM's innovative learning models and technologies permit you to assure significant advantage in the marketplace for all your businesses. This session will give you an in-depth insight in how IBM Learning Services can help you to build an updated learning environment for your employees, your partners and your top customers.

ABSTRACTS

M105: Client Access Express: What's new!

Carol Miner, IBM Rochester

iSeries Client Access Express for Windows made its debut in 1999 (V4R4). In 2001 (V5R1) so many new capabilities were added that it is more exciting than its initial release! Come to this session to hear about new functions being provided to improve Windows users' productivity when connecting to iSeries systems. You will learn about the enhancements to added to 5250 emulation, data transfer, file serving, application development, and much more.

M106: iSeries Access for Web: What's new!

Carol Miner, IBM Rochester

iSeries Access for Web made its debut on September 28, 2001, and already it's looking towards the future with a worldwide beta that has new and improved capabilities. Come to this session to see what is coming in the next release of iSeries Access for Web, and find out how to download and try out all the new capabilities. You will also learn what options you have for a Web server, and special requirements for installing and configuring the beta code on your iSeries.

M107: Backup and recovery strategies updates for iSeries

Chuck Stupca, IBM Rochester

A complete backup and recovery strategy is key to any business. Learn what you need to know for iSeries 400 to update your backup/recovery strategy for Logical Partitioned Systems, Lotus Notes (Domino and Quickplace) servers, Windows servers, Linux in a partition, and the use of independent ASPs. New technologies and functions that are available on the iSeries 400 to help reduce your backup and recovery windows, including the use of the backup, recovery and media services (BRMS) product, will also be covered.

T101: Implementing a e-commerce strategy on iSeries

Stephen Way, Johnson Matthey plc

This well-received presentation outlines the steps taken by Johnson Matthey, a large global company with a diverse computing environment, to arrive at an eCommerce strategy. It then covers the implementation of that strategy, using the iSeries, as a case study.

T102: Leading topic: Is Linux business-ready?

Marcel Van Hulle, IBM Toronto

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

T103: Knowledge management - hype or help?

Stephen Way, Johnson Matthey plc

What, exactly, is Knowledge Management? Can it help you and your company in day-to-day business? This presentation covers the elements that go to make up a Knowledge Management infrastructure and reviews the main tools in the marketplace, what they do, and how they can be used to create a more-nimble business.

T104: iSeries access for Web, setup and configuration

Carol Miner, IBM Rochester

iSeries Access for Web and WebSphere Host Publisher are two new additions to the iSeries Client Access Family. Both of these new products run entirely on the iSeries in the WebSphere Application Server. This session will describe how these products are delivered and need to be installed on the iSeries. It will also provide an overview of the configuration needed to get these products running.

T105: Striving for optimal journal performance

Chuck Stupca, IBM Rochester

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

W101: Disaster recovery for iSeries

Chuck Stupca, IBM Rochester

An important part of any disaster recovery plan is learning what you need to know about performing a complete system recovery at a hot site. Find out what a disaster recovery hot site is all about. Hear customers' real disaster experiences, and learn lots of tips and techniques for testing your OS/400 disaster recovery.

W102: iSeries performance tuning

Chuck Stupca, IBM Rochester

Performance tuning your iSeries involves several different aspects of the system. This session discusses the function of many of the tuning parameters available. In this session, learn:

- Expert cache
- Automatic performance adjustments
- Scheduling algorithms
- Server performance
- System displays
- Work management parameters that affect performance
- How to set pool sizes and activity levels in order to manage paging activity
- Tuning guidelines for QPFRADJ.

W101: Disaster recovery for iSeries

Chuck Stupca, IBM Rochester

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W102: iSeries performance tuning

Chuck Stupca, IBM Rochester

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

W103: Getting on the PCI bus

Chuck Stupca, IBM Rochester

In an August announcement that was recently repeated, IBM indicated that the iSeries would no longer deliver bus service using SPD buses. The SPD buses are being replaced by faster, more reliable PCI buses. But, if you're like me, you may not understand what the announcement was trying to tell you. In this session, an explanation of the different bus structures will be given. In addition, migration scenarios of existing hardware to the PCI bus hardware will be given. Finally, several experiences that show the benefits of the new bus to the performance of the iSeries, especially batch, will be given.

Stream 2: iSeries: e-Infrastructure, Business Intelligence, Application Development

S201: iSeries AD strategy

Alison Butterill, IBM Toronto

The world of application development has changed radically over the past few years. We have moved from a world of green screens, COBOL/400 and RPG III to a world of Java, Servlets, JavaServer pages, JavaBeans and eBusiness. How has this change evolved? Has the tooling kept pace? And what is IBM's strategy to help move to the world of eBusiness.

S202: Websphere on iSeries

Alison Butterill, IBM Toronto

WebSphere is IBM's strategic platform for eBusiness. This high-level presentation describes the WebSphere products on the iSeries, including what runtimes are available and what tools are available. This session includes a fast introduction to Servlets, JSPs and Enterprise Java Beans!

S203: WebFacing - the Webenabler for 5250 applications

Alison Butterill, IBM Toronto

WebFacing is the latest and greatest component of WebSphere development suite for iSeries. This tool will convert DSPF DDSs to JavaServer pages for enabling these applications to the Web - quickly!! JSPs and the WebSphere Application Server are IBM's strategic direction for user interfaces. This session will discuss how this converter does the transformation, what is created, and how it will work.

S204: Your iSeries applications are the centre of the universe, or not?

Patrick Cluyts, LANSA

In this presentation, we will have a look at the history of application integration on the iSeries and how it has evolved since the "old days". Ever since IT was introduced, companies have been dealing with application integration issues; we all know how to call an RPG program or how to use a parameter list to share data between applications. But in today's world of eBusiness, JAVA and XML, the story is a lot more complex. This presentation will assist you in keeping your iSeries applications at the centre from which you can communicate with the entire universe.

M201: Use Websphere Studio for iSeries to create Web-enabled 5250 applications

Alison Butterill, IBM Toronto

WebSphere Studio for AS/400 is one of the components of WebSphere Development Tools/400. This session will describe how WebSphere Studio for AS/400 will help RPG programmers to easily create web applications. We will look at the GUI elements added to the tool to allow referencing of AS/400 database fields. The business logic to serve the web application can be written in RPG or any other programming language supported on the iSeries. We will cover how these programs should be structured.

M202: Using iSeries Access for Web in a web-connected world

Carol Miner, IBM Toronto

iSeries Client Access is expanding its family offering with a new "iSeries Access for web-connected world Web" solution. Many of today's iSeries 400 and iSeries customers are looking for a fast, easy, and zero-admin client which will connect to their servers simply through a Web browser. iSeries Access for Web is that solution! And it has been built specifically for the needs of iSeries 400 and iSeries customers! Come to this session to learn how this client can simplify your PC network administration whilst, at the same time, offering end user functions that customers have come to expect with client access products. By the end of this session, attendees will be able to:

- See how 5250 emulation, database and IFS access can be used from a browser
- See how an administrator can set up front pages for different groups of users
- See how users can work with printers, print jobs, etc. on the server.

M203: DB2/400 advanced functionality sampler Part 1

Alison Butterill, IBM Toronto

Since V3R1, IBM has been adding many new functions into the database. DB2/400 allows the use of referential integrity and database triggers. Stored procedures and additional DRDA support were also introduced. What are these functions? How are they implemented? Using these advanced features makes DB2/400 an excellent database server in a client/server environment. This session will provide an overview of these functions.

M204: DB2/400 advanced functionality sampler Part 2

Alison Butterill, IBM Toronto

See M203: DB2/400 advanced functionality Sampler Part 1.



ABSTRACTS

M205: Mixing Java and RPG

Alison Butterill, IBM Toronto

Whether you use Java for applications, applets, Servlets or JavaServer Pages today, or Enterprise Java Beans tomorrow, you will probably need/want to access your RPG code from your Java code. Or access new Java code from your existing RPG code. Come discover all the options for calling to RPG from Java, and for calling to Java from RPG. Use them together to make the best cup of coffee in the world of Java! Note: this session is of value to COBOL programmers too!

T201: Websphere Host Publisher

Carol Miner, IBM Rochester

Did you know that WebSphere Host Publisher is included in the iSeries Client Access Family product? WebSphere Host Publisher is a programming tool that doesn't require a programmer or even the source code! Come learn how Host Publisher can transform those tired-looking green screens into truly web-looking applications, without changing your original applications. See how Host Publisher compares to Web Facing or Screen Customizer. Also find out how Host Publisher is used in conjunction with iSeries Access for Web. By the end of this session, attendees will be able to:

- Understand the capabilities of Host Publisher
- See how it can be used in an iSeries network
- Know what steps to take next in order to start using it.

T202: XML in business applications with RPG

Willy Beernaerts, INVENTIVE D

XML has become the de facto standard for representing data in business to business data exchange applications. This session covers the options that an RPG programmer has to work with XML in their business applications. Using examples, the different XML parsers (DOM and SAX) are explained and compared to each other. The technique to handle XML data is based on the IBM XML for RPG APIs. This session gives an insight on how these APIs can be used and what the prerequisites are.

T203: Application Only Access, securing the iSeries QSYSLIB environment

Hans Metselaar, SOLUTION 6000

The iSeries is well known for its excellent security. Over the years, this system has been positioned as an open server, based on open industry- and de facto standards. As a result, any client can be attached to the system. Moreover, there are many ways to access any object stored on an iSeries. Traditionally, the QSYSLIB environment was secured by a menu system and library-based access rights. You can no longer rely on this method, as there are many ways to access on object. Yet many companies, especially using standard packages, rely heavily on this method. There are several alternatives to close the gap. In important feature for well implemented security is the ability to use existing applications without any change. Good security combines organisational measures, restriction of access to the system, and object protection. Wayne Evans and Carol Woodbury have promoted the so-called 'Application Only Access' method for years. This method can eventually be combined with exit programs. This session will cover a way to implement Application Only Access, both for tailor-made and standard applications.

UPDATE

T204 Strategi, the glue between the iSeries and the web

René Rommens, Interbrew Nederland NV

The application was developed for the Interbrew customers in the Netherlands: namely pubs and restaurants. Before then, orders were passed via telephone or fax, and quite often there were errors due to these types of communications. Interbrew Nederland then decided to offer their customers an order entry system via the Web. But this application, in itself, was not considered to be enough. Interbrew wanted to offer a lot more added value to their customers with other types of information such as: a personal customised order list, inventory checking, monthly turnover statistics by product or product category over previous years, old order inquiries, and invoices.

W201: XML - Once again a hype or here to stay

Vincent Van der Linden, MSP

This session will give you an overview about XML as a technology with the latest trends. You will also receive information about the implementation possibilities for XML on iSeries. After looking at the advantages and disadvantages of various tools, you will receive an introduction of XMLbridge/400. We will talk about the features and benefits of this new product.

W202: B2B with RPG IV - HTML Part 1

Charlie Massoglia, COMMON US

Would you like to easily create web pages without having to learn Domino, Websphere, or other complicated tools? Do you want to provide access to your AS/400 from the Web? Are your users crying for a GUI interface? This session will show you how easy it is to use HTML to create web pages. The second hour will show you how to use RPG IV programs to drive your web pages using CGI APIs. This is an introductory session.

W203: B2B with RPG IV - CGI APIs Part 2

Charlie Massoglia, COMMON US

Would you like to easily create web programs without having to learn JAVA, Domino, Websphere, or other languages? Do you want to take advantage of your existing RPG IV skills and apply them to web programming? How about bringing up a web-based item inquiry by stockroom from start to finish in less than a day? This session will show you how to use CGI APIs to drive web pages created using HTML. Some familiarity with RPG IV is assumed.



Stream 3: Networking: Security, e-Mobile, Network Management, Domino

S301: Introduction to wireless technology

Laura Knapp, IBM Raleigh

Wireless is real, and now the fun begins for many of you. As you roll out projects with wireless devices, how will you manage them? Keep in mind that we may be talking about a notebook, a PDA, a mobile phone, or whatever comes to the imagination of product developers. Discussions focus on not only the technical issues, but also the social issues of this new environment.

S302: Deploying and managing wireless LANs

Laura Knapp, IBM Raleigh

Wireless LAN is an important technology for the growth of wireless data systems. This session identifies and details several wireless solutions, including the enterprise, home and small business. Sample system designs will be examined and discussed, including software services and software that need to be considered during the implementation phase.

S303: Beyond e-mail

Jelan Heidelberg, IBM Rochester

E-mail has become a critical business application. But it's just the beginning. Organisations around the world are beginning to map a 'messaging and communications' strategy that includes advanced collaborative applications (such as instant messaging and e-meetings), wireless messaging, unified messaging (linkage between e-mail, voice, and fax), and, of course, security and privacy in this environment. Learn about the trends and directions and iSeries offerings in this arena.

S304: Securing your network from hackers

Laura Knapp, IBM Raleigh

Network connectivity remains the centre of computing today, and a secure network structure is essential for protecting critical data. Security practitioners charged with protecting information assets in this evolving environment are dealing with new risks and exposures. After looking at the mechanisms used by hackers to break into your system, we will look at how to evolve your existing network structure to prevent intruders from damaging your business assets.

M301: IP Version 6

Laura Knapp, IBM Raleigh

Learn about new features introduced with the new standard for TCP/IP: IPv6. Examine issues related to addressing, security, reliability, and multicasting with IPv6. Discover how to integrate IPv6 into your existing IPv4 networks coming away with a clear understanding of tunneling and other integration technologies.

M302: Implementing a home Ethernet LAN

Laura Knapp, IBM Raleigh

Now that cable modems and ADSL are more available, what do you do at home when you have multiple systems that all want to use high-speed Internet connections and don't want to keep moving cables from machine to machine like you've been doing with printers. Isn't it about time to install a home Ethernet LAN and prepare yourself to be an Internet home. This session looks at setting up a home LAN and the available products that allow you the flexibility to support all the systems in your house. It's easier than you think!

M303: Security your home LAN

Laura Knapp, IBM Raleigh

As more and more of us install small LANs in our homes, we are also attaching them to high-speed Internet connections. These connections are always on and open the door to potential hackers. How do you as a home owner, protect your network without spending a fortune? This session will look at both hardware and software solutions that can help you protect your home systems.

M304: Enterprise information portals

Robert Boyson, 4 Info-Tech

Remember Bill Gates' famous tag line 'Information at your fingertips'? Well, its starting to happen and it is not being done by Microsoft. Many people are saying that this technology will be the new desktop for company workers. At this session we will discuss information portals. Find out what they are and why you should care. Who are the companies that are developing this technology? How real and how much is just marketing hype?

M305: Linux networking

Laura Knapp, IBM Raleigh

Everyone's talking about Linux, and trying to determine if they can seriously consider it in their existing networks. One of the major challenges is how will this fit into existing corporate networks. Is it ready? Does it have the functions that you need? How do you manage it? What is it lacking? These and other questions will be answered as we look at Linux and its networking capabilities.

T301: Delivering business value with iNotes, Sametime and Quickplace

Todd Grube, IBM Rochester

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

T302: I installed a Firewall; now I'm secure!

Philippe Cayphas, REALPROJECT

Firewalls and antivirus are historically the two first components of a secure architecture. The market has seen the apparition of other security products. The goal of this session will be to explain their main functionalities: intrusion detection, content filtering, public key infrastructure, virtual private network, managed security services, strong authentication, biometrics, managed security services...

T303: Firewalls 2002

Philippe Cayphas, REALPROJECT

After the withdraw of the IBM firewall running on the IPCS, what are the possibilities? This session will focus on the firewall's products, explain their most important functions, and give an overview of the market: key players, statefull inspection, appliances, monitoring, managed services... We will also propose an alternative design for those that must replace their IPCS firewall.

T304: What's new with Domino 6

Todd Grube, IBM Rochester

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

ABSTRACTS

W301: Building a J2EE application for Domino and Websphere

Todd Grube, IBM Toronto

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

W302: Client integration and iSeries security

Andreas Woodtli, Apos Informatik

Join this presentation to know the various methods used to secure your iSeries against unwanted access. We discuss object and adopted authority, server programs, exit programs, policies and security functions in Operations Navigator. Not only Client Access, but also NetServer, Telnet and FTP are covered.

W303: Improve your MS-Outlook with iNotes & iSeries

Stefaan Somers, MSP

You don't have to choose anymore between the preferences of your end-users and an optimal infrastructure for your desktop: with iNotes Access for Microsoft Outlook and an Domino for iSeries server, you can have best of both worlds. With iNotes Access for Microsoft Outlook, users continue to use the familiar Outlook interface. However, thanks to a simple downloadable enhancement to their Outlook clients, they access a Domino server instead of an Exchange server.



Stream 4: Server Consolidation: High Availability, Storage, LINUX & Windows on iSeries

S401: LINUX on the iSeries overview

Dave Boutcher, IBM Rochester

This presentation provides an overview of the latest technology to hit the iSeries system. The iSeries now supports running the Linux operating system alongside OS/400.

S402: LINUX on the iSeries configuration

Dave Boutcher, IBM Rochester

You may be surprised at how easy it is to set up Linux on the iSeries system. This presentation covers the technical details of setting up a secondary partition on an iSeries system to run Linux, and installing Linux itself.

S403: Accessing DB2/400 Data from Linux

Dave Boutcher, IBM Rochester

If you are an iSeries champion, the interesting thing about Linux is how you can use it to do new things with your OS/400 database. This session covers the options for accessing DB2/400 data from Linux on a PC or on the iSeries.

S404: Business continuity : High availability, clustering, disaster & rapid recovery

Peter Vanagtmael, MSP

Because companies depend more and more on their IT infrastructure, business continuity has become a very important issue. In this session we will focus on three major topics, which will help you to keep your business up-and-running. We start with a short introduction to tell you how important a good business continuity plan is. The first part is about backup and recovery and gives you an impression about the latest tape technology LTO and IBM's BRMS software. The second part is about high availability, where you get an explanation of the difference between DAS, NAS and SAN with a few examples (IBM's Enterprise Storage Server - ESS) and the software solution MIMIX for iSeries. And last but not least disaster and recovery, to give you an impression of IBM's available BCRS solutions and especially the rapid recovery 400 solution.

M401: Deciding on and planning for LPAR

Dave Boutcher, IBM Rochester

This session helps you decide if LPAR is right for you, and presents planning considerations, including partition sizing, minimum requirements, limitations and possible uses. The LPAR Planning Guide, Configuration Planning Work Sheet and services needed to implement LPAR are also considered.

M402: Introduction to the Integrated File System

Dave Boutcher, IBM Rochester

The iSeries Integrated File System (IFS) provides access to many types of data that can be stored on the iSeries - from optical data and stream files, to files shared from other servers. It contains a common set of graphical interfaces, commands and POSIX-compliant APIs to operate on a variety of object types. In addition, it organises objects into a hierarchical file structure that is familiar to PC and UNIX users.

M403: Integrated File System security

Dave Boutcher, IBM Rochester

This session is a must for anyone charged with being aware of the security models in the Integrated File System (IFS). Even access to existing objects can behave a little differently in this new world.

M404: Remote Journal : It's not just for databases anymore

Chuck Stupca, IBM Rochester

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

M405: Linux on iSeries: Crown jewels

Klaas Bals, INVENTIVE D

Now the Linux operating system is available on the iSeries server, a complete new set of opportunities is opened for iSeries users. This session will explain how to use the built-in Linux crown jewels to leverage your iSeries applications. These crown jewels include very good network components such as a firewall, and we'll explain how to use them in your iSeries network. Because IBM is only enabling Linux on iSeries, they are just providing the framework. The contents of this session talks about specific features, and starts where IBM stops.

T401: Application and server consolidation

Roel Snijers, MSP

Consolidation has become a very popular strategy in the reorganisation of the IT-infrastructure of many companies. In this session, we will guide you through a complete consolidation process. You will get an explanation of consolidation, advantages and possible disadvantages. Furthermore, we will go through the strategy that should be followed when merging several servers and applications. Because the iSeries gives you the possibility to configure Logical Partitions (LPAR) you will also get an overview of the possible advantages and disadvantages of LPAR in a consolidation-project. High availability and redundancy becomes very important in consolidated environments. During the session, you will also find pointers to other CEC2002 sessions where you will receive more details.

T402: Basics of iSeries Clusters

Chuck Stupca, IBM Rochester

Clusters are the cornerstone for eBusiness essentials (such as a continuously-available web site). This session describes the support being provided by IBM and its business partners to implement and continuously provide available iSeries solutions. Examples are given of how to upgrade your existing environment to the world of continuously-available serving. In this session, learn:

- High availability cluster terminology
- How to set up an iSeries cluster
- The relationship between IBM, High Availability Business Partners, and Application Providers
- How to set up a resilient environment using iSeries Cluster Support and HABP Replication.

T403: Data warehousing: How do I get there?

Robert Boyson, 4 Info-Tech

Decision support, data warehousing, business intelligence, the intelligent enterprise.... Whatever buzzword you want to use, its something that's needed in every organisation to remain competitive in today's world. The appeal of the data warehouse spans the organisation including finance, marketing, sales, accounting, actuarial, and other organisational entities. In this session, learn:

- Data warehousing basics
- The development plan for business intelligence solutions in AS/400
- End-user data access.

T404: Integrating iSeries and Windows

Carol Miner, IBM Rochester

This session covers the xSeries Integrated Server capabilities delivered in 2001 and how you can blend together the use of Windows NT and Windows 2000 clients and servers with your iSeries. It also provides a look at other Windows and iSeries integration available for iSeries users.

W401: A managed availability roadmap

Herman Willemen, Lakeview Tech

Designed for professionals who manage information in complex business and computing environments, this session provides insight into the systematic framework for analysing operational business requirements, downtime risks, business objectives, competitive leverage and the value and suitability of managed availability solutions.

W402: iSeries clustering : How to get there, and what does it mean

Luc Le Lièvre, Lakeview Tech

With the introduction of Cluster Services by IBM, the level of involvement of all parties in High Availability Solutions has increased. When the iSeries, software developers, and HABPs combine their forces, the level of availability can be tremendously increased because of this clustering initiative. The presentation takes a short look of what it means to provide a HA solution prior to Cluster Services and describes what has changed by the introduction of iSeries clustering, and how it can provide a more highly-available environment and standard/easy-to-use interface to the end-user. It describes the responsibilities of each of the involved parties as well as how to get to an IBM branding of ClusterProven or Advanced ClusterProven, or to the Lakeview Technology branding of ClusterReady. We will describe how the 'Professional Services for Clustering' from Lakeview Technology can assist everyone in clustering for any level of branding, as well as for implementing a cluster at a customer site.

W403:LPAR on OS/400

Peter Houben, MSP

This session covers the enhancements of LPAR since V5R1. You will see what LPAR can be used for. It introduces the power and flexibility of the configuration, showing you how production and development can be combined on a single system. The creation and configuration of new partitions will be shown in detail. You will also learn how to share and dynamically move resources around. And as console-of-choice, detailed information will be provided on Operations Console on the LAN, where a single PC can serve as console for all partitions. You will hear about its enhanced authentication and data encryption.



ABSTRACTS

Stream 5: pSeries: AIX, Regatta, LINUX, Tivoli

S501: IBM pSeries overview and strategies

Philippe Ceysens, IBM Belgium

IBM pSeries is IBM's UNIX offering. This session will give an overview of the current range of hardware and AIX offerings, explaining why pSeries is growing faster than the UNIX competition on the market. An insight into the future will also show why this trend will continue in 2002 and beyond.

S502: UNIX general overview

Fabrice Laruelle, IBM Belgium

This session will provide you a general presentation of the UNIX operating system. It is specially made for one who has never worked on a UNIX system, and wants to know what is behind these four magic letters.

S503: LVM or the disk management under AIX

Fabrice Laruelle, IBM Belgium

This session will introduce the components of the Logical Volume Manager (LVM). The LVM control controls disk resources by mapping data between a simple and flexible logical view of storage space and the actual physical disks. This logical view is provided to applications and is independent of the underlying physical disk structure.



S504: What's new in AIX 5.1

Pascal Geenens - CTO, ADEPT nv

This session is designed to enlighten system administrators and support individuals of the new features in AIX 5L which is AIX Version 5.1. The discussion will include kernel changes, file system changes, network changes, utility changes, the new printing subsystem, and the Linux affinity. Session Objectives:

- Explain the changes to the AIX 5L kernel that support the IA-64 architecture and 64-bit kernel
- Describe and create Enhanced Journaled File System (JFS2) (with features like 4 petabyte filesystem size, dynamic inodes)
- Describe other file systems and Logical Volume Manager (LVM) changes (including features like hot spares, hot spot management)
- Describe the changes to AIX 5L system management tools (including Resource Monitoring and Control, enhancements to WSM, enhancements to WLM)
- Describe the networking changes in AIX 5L (features like Virtual IP Addresses, dead gateway detection, and multipath routing)
- Describe configuring and using the System V Release 4 (SVR4) print system
- Describe the Linux affinity of AIX 5L.

M501: 4LDAP implementation under AIX

Luc Matthijs, IBM Belgium

This session will present how you can use the Lightweight Directory Access Protocol (LDAP) to increase the security of your networked environment. LDAP is a fast-growing technology for accessing common directory information. LDAP has been embraced and implemented in most network-oriented middleware. As an open, vendor-neutral standard, LDAP provides an extendible architecture for centralised storage and management of information that needs to be available for today's distributed systems and services.

M502: HACMP General presentation

Serge De Vijnc, IBM Belgium

Data availability has become a significant issue for many companies today. With computerised applications becoming more critical to business operations, the extent to which companies rely on their computer systems has never been greater. Within the pSeries word, HACMP is the IBM solution for data availability. This session will give you a general presentation of that 'tool'.

M503 - Performance Tuning with AIX 5.1

Pascal Geenens - CTO, ADEPT nv

What to do when someone comes up to you and asks you to make that system faster? Why is my system so slow? What can we do to get the maximum efficiency for our workload on our machine? This session will describe the course of action typically used in performance tuning. The performance tuning flowchart will be introduced and each topic discussed in more detail. Best practices, tools, typical problems, common resolutions, trade-offs will be discussed for each performance domain.

M504 - AIX 5.1 Workload Manager comes of age in AIX 5.1

Pascal Geenens - CTO, ADEPT nv

Since its introduction in AIX 4.3.3 and AIX 5.0, Workload Manager has been evolving as a resource management utility. It has now attained the functionality and maturity of a tool that can be used successfully to allocate scarce resources between competing applications or help facilitate server consolidation. This lecture will provide a technical overview of the product in its current state, and describe how to control the allocation of system resources based on a performance policy.

M505 - Samba - Windows and Linux Integration

Stefan Goethals, ADEPT nv

Samba is a complete replacement for Windows' file and print services. Based on the Server Message Block (SMB) protocol, which is endorsed jointly by Microsoft and IBM, SMB is used by Samba for sharing resources such as printers and files across heterogeneous networks. Because Microsoft and IBM operating systems have used SMB since Dos 3.0, no extra client software or configuration is required to deploy a Samba server-based network. The Samba server, which is Open Software covered by the General Public License (GPL), runs on several operating systems and many hardware platforms including most variants of Unix, Open VMS, OS/2, Netware, Linux, BSD... During this session, you'll learn how to configure a Samba server for file and print services, setup and use of a web-based configuration tool (SWAT), configuring Samba as a domain controller, and how to serve multiple 'virtual' domains from one server instance.

T501: Power Micro Architecture

a presenter to be named from IBM Austin

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

T502: pSeries e-Server and LPAR technology

a presenter to be named from IBM Austin

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

T503: The Linux supercomputing

Wouter Liefing, IBM Netherlands

Linux Clusters have gotten a lot of attention lately. Many organisations see these clusters as a way of achieving supercomputer performance for a fraction of the traditional cost. This presentation will give an overview of Linux clustering techniques, points out the various clusters that can be created in Linux, and examines in detail what is required to create a Beowulf-style 'supercomputer'.

Lab/Workshops and Certifications - iSeries & pSeries

M601/M602: Sametime - It's so much more than Chat

Jelan Heidelberg, IBM Rochester

Sametime is the leading software for business instant-messaging and e-meetings. It's been available on iSeries since late 2001. Learn about its capabilities, its benefits, and what it takes to implement Sametime in your organisation.

M603: Software change management with OMS

Wim Jongman, REMAIN

Preventive actions decrease the chances of application errors, versions in different countries, extra maintenance caused by projects in combination with daily support. /the use of a 4GL or distribution to remote systems, are all elements that make software change management very complex. This session covers how to control the entire software change process, handle problems, and deal with requests for change, including the distribution and implementation of changed objects (programmes, files, databases, documents, etc.) in the operational environment. Object Management System (OMS) handles processes such as change management, object version control and distribution management.

M604: The role of XML in enabling e-business applications

Wim Van Tichelen, DATAMIRROR

In an era where effective e-business and business-to-business communications must be automated, instantaneous and flexible to stay competitive, XML technologies are a necessary IT investment. To enhance business performance among trading partners, companies must be able to capture selected events such as purchase orders or invoicing from any application database and send them in industry standard XML formats across the enterprise and beyond. By streaming XML documents to application servers, B2B exchanges or other XML-driven applications, companies can enhance communication internally and externally, speed decision-making and improve customer service. Communicate information across your company and beyond:

- Data transformation between EDI and other formats
- Built-in functions for Complex Data Integration
- Customisable transformations? Manipulate the data itself as well as data or structure format to meet real world business requirements
- Easy mappings of complex structured data.

T601/T602/T603: Certification Test iSeries

Leona Degraef, IBM Belgium

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

T604: Certification Test 199 pSeries

Leona Degraef, IBM Belgium

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002

W601/W602/W603: Lab/workshop certification

The abstract for this session was not available as of the time of printing. All of the latest, up-to-date abstracts for this event can be found at www.comeur.org/cec2002



BIOS - CUSTOMER SPEAKERS

Andreas Woodtli, APOS Informatik AG

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Andreas works with APOS Informatik AG (Switzerland), an IBM Advanced Business Partner. He started working in the S/3X environment in 1985, and is now responsible for the hardware and services group. His main areas of expertise are Risc Transition, LPAR, Client Express, Integration of Windows and Linux on iSeries, Security and System Integration. He is the designer of the worldwide distributed security product called 'APOS CA Security Module'.

Charlie Massoglia, Massoglia Technical Consulting, Inc.

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Charlie Massoglia is president of Massoglia Technical Consulting, Inc. a US-based consulting and education firm. He is the author of a number of books and articles on the iSeries-AS/400, System/38, System/36, System/34, and System/3. Charlie is a frequent speaker for COMMON US, COMMON Europe, Interaction Australasia, Malaysia SHARE/GUIDE, and other user groups. He also presents on-site iSeries-AS/400 education for a variety of commercial and governmental clients. His cowboy hat has become the trademark for the Massoglia AS/400 Technical Seminars he conducts throughout the United States and Europe. Charlie has been a speaker at every COMMON US conference for twenty-four years. He has received numerous awards for speaking, including twice being named 'Best Speaker'. Charlie is also currently President of COMMON US.

Hans Metselaar, Solution 6000

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Hans Metselaar is a business consultant with massive iSeries, AS/400 and S/38 experience. Before operating as a business consultant, Hans had several positions as IT manager, mostly in midrange environments. Currently, Hans is heavily involved in process management (workflow). Special areas of interest are document management, quality management and security, mostly related to iSeries.

Herman Willemen, Lakeview Technology

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Herman holds a Bachelor degree in computer science and a Master degree in applied economics. In his current position as Vice President EMEA for Lakeview Technology, he develops and executes business strategies for the pan-European markets. He has gained a vast experience in ITC through senior management positions at Exact, MTC and Canon. With over five years of experience with Managed Availability Solutions, he expresses a candid view on how business continuity will leverage competitive advantages.

Klaas Bals, Inventive Designers nv

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Klaas Bals is Project Leader and Technical Designer of Inventive Designers, an IBM Business Partner for AS/400 and Lotus. Inventive Designers (www.inventivedesigners.com) is an Advanced AS/400 Development Partner specialised in the development of eBusiness tools like EverGreen/400 and DTM for AS/400e Servers. He has done development on iSeries mainly in C, C++ and Java using technologies such as XML and XSL. He has over five years of experience in Linux including advanced development and deployment of Linux in a networking environment. Klaas is co-author of the Linux on iSeries Redbook (SG24-6232) and he is webmaster of www.iSeriesLinux.com, the web site dedicated to Linux on iSeries.

Luc Le Lièvre, Lakeview Technology

Luc.Lelievre@Lakeviewtech.com

Luc Le Lièvre is a Senior Consultant at the EMEA office of Lakeview Technology. Since 1999, he has mainly focused on the Clustering initiative and participated in residencies at IBM Rochester regarding clustering. Since his involvement in clustering he has performed many presentations and implementations on the subject. Since 1989, Luc has performed a variety of jobs on the iSeries, and he holds a solid knowledge on the various aspects of the AS/400 and iSeries 400 eServer systems, ranging from system operations, system management, security and development.

Pascal Geenens, ADEPT

ADEPT nv helps its customers to design, coordinate, plan and implement secure intranet and extranet infrastructures. As a consultant and integrator with a focus on "security and availability", they also assist and lead on projects for developing "web-enabled" and "tailor-made" software solutions. Pascal Geenens, CTO at ADEPT nv, is a UNIX and security consultant, with a focus on AIX and Enterprise Portal solutions.

Patrick Cluyts, LANSAs Ltd, Director of Business Development, EMEA

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Patrick has worked in the IT industry for the last twelve years, and is currently Director of Business Development for Europe, Middle East and Africa. Although Patrick started his career in a technical role, having a degree in IT, he switched over to marketing and business development six years ago. He is responsible for the marketing strategy for LANSAs in EMEA. Patrick has done numerous presentations at conferences for IBM, COMMON, and other Industry events throughout Europe on eBusiness, integration and application development.

Philippe Cayphas, RealProject

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Mr Cayphas is a co-founder of REAL Project. His professional interests include network and system security, Internet and intranet security, incident response, and system administration. He is currently in charge of the Real Software Security Centre of Expertise. Before working at REAL Project, he was head of Security Department at Proget Luxembourg and at BIM (Belgium). He holds a Masters Degree in Computer Science from the University of Namur (Belgium). For eight years, he has been specialised in the networks, systems and applications security. He worked as security consultant for several companies, mainly in the banking sector. Daily, he is implementing security tools such as Internet and intranet firewalls, strong authentication, security recommendations, and audits scanners. He has been certified by ISS, leader of the security audit market.

Robert Boyson, 4 Info-Tech

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Robert Boyson is president of 4Info-Tech, a consulting company that specialises in bringing high technology down to earth. Bob has logged many thousands of air miles around the globe each year speaking about data warehousing to AS/400 audiences at COMMON and other forums in various countries. He is currently one of the Directors on the COMMON board. Bob spent twenty-four years developing new computer systems for IBM, primarily at the Rochester AS/400 development laboratory. His roles included various positions in programming, product architecture, management, and planning. In his last position with IBM, he was a program manager with major responsibility as a spokesperson for IBM Rochester to customers and IBM personnel on a worldwide basis. After leaving IBM, he joined ShowCase Corp where, for eight years, he functioned as company spokesman talking about data warehousing. Bob traveled the world educating AS/400 customers on the value of business intelligence and the latest Enterprise Information Portal concepts. Bob holds a master's degree in Mathematics from Western Michigan University.

Peter Houben, MSP n.v.

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Peter Houben is iSeries System Engineer working for MSP in Edegem, Belgium. He started his career in 1985 on an IBM S/38. After working on S/34 and S/36 as well, he started as a programmer on the AS/400. Over the years, his job evolved via a support role and instructor into an iSeries System Engineer. His responsibilities include implementation and configuration of systems. He works in environments using BRMS for backup/recovery, and he assisted in the set-up of multiple LPAR configurations.

Peter Vanaghtmael, MSP nv

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Peter Vanaghtmael is a Senior System Engineer/consultant in the iSeries and xSeries environment, and he works for MSP Belgium, well known for its highly qualified and experienced iSeries System Engineers. He started his career in 1989, supporting PC platforms. Later, in 1992, he discovered the AS/400. From then on, he increased his technical knowledge about these two platforms. Nowadays he helps customers to design an infrastructure (hardware, LAN/WAN, high availability, clustering...) that meets their requirements.

Roel Snijers, MSP nv

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Roel Snijers is Senior System Engineer for iSeries. He started working on iSeries in 1989 and has focused mainly on overall systems management, consolidations, disaster recovery, high availability and outsourcing. He was involved in and responsible for the complete roll-out of several large consolidation projects. Currently, he is Manager of the Business Continuity and Co-Tasking department of MSP.

Stefaan Somers, MSP nv

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Stefaan Somers is a Lotus Notes Consultant working for MSP in Edegem, Belgium. He started his career in 1996 at IBM, where he first had a helpdesk function for Lotus Notes' end-users. Then, he started with developing internal Notes applications for IBM Belgium. Over the years, his job evolved into a consultant role covering both the administration and development aspects of Lotus Notes. His responsibilities include implementation and configuration of Domino systems, as well as development projects.

Stefan Goethals, ADEPT

ADEPT nv helps its customers to design, coordinate, plan and implement secure intranet and extranet infrastructures. As a consultant and integrator with a focus on "security and availability", they also assist and lead on projects for developing "web-enabled" and "tailor-made" software solutions. Stefan Goethals, System Engineer ADEPT nv, is a UNIX and security consultant, with a focus on Linux and open software solutions.

Stephen Way, Johnson Matthey plc

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Stephen Way has worked in computing for over twenty years and on IBM mid-range machines for the last fifteen years. He is currently a Divisional IT manager with Johnson Matthey plc. He is responsible for the development and maintenance of production I-series 400 systems on three continents, and IT strategy and infrastructure planning for the company. He is in charge of eBusiness applications. Stephen is Director of COMMON-UK, the UK's largest I-Series 400 user group, part of both the UK IBM Computer Users Association (of which he is a Council Member) and of COMMON Europe. He is a contributor to News/400.uk.

Vincent Van der Linden, MSP nv

info@msp.be

Vincent Van der Linden is senior software engineer on iSeries specialised in new technologies. Some time ago, he wrote an interpreter, XMLBrigde/400, for data-communication on iSeries, fully XML based. Currently, he's implementing his product on the Promedia iSeries servers to serve their sales application on PC. For IBM Education he gives, since V4R1, most of the iSeries courses, including the version updates.

Walter Carels, KBC Bank & Insurance, ICT-manager Electronic Banking

Walter.Carels@kbc.be

Walter Carels has been a civil engineer since 1980. He has worked as an analyst for several companies. He has been working for KBC since 1989. After the role of project leader, he is now responsible, with his team, for the development, maintenance and support of a front-end electronic banking product. This project includes a lot of work with technologies such as PC-development and Internet technologies (front-end and back-end).

UPDATE

René Rommens, Interbrew Nederland NV

Rene.rommens@interbrew.com

For years, Mr Rommens has been Project Manager and Information Analyst at Interbrew Nederland. He has been in charge of the design and implementation of their logistic and sales systems, and most recently, of their e-commerce system based on Strategi.

Willy Bernaerts, Inventive Designers nv

Willy_Bernaerts@inventivedesigners.com

Willy Bernaerts has been with IBM for more than thirty years and is now on assignment at Inventive Designers, an IBM Business Partner for AS/400 and Lotus. Inventive Designers (www.inventivedesigners.com) is an Advanced AS/400 Development Partner specialised in the development of eBusiness tools such as EverGreen/400 and DTM for AS/400e Servers. In IBM, Willy has taken technical and managerial functions related to the AS/400 and predecessors. He was also project manager for international AS/400 projects and was AS/400 product manager for Belgium and Luxembourg. Being with Inventive Designers, Willy is a project manager for DTM for AS/400e Server-related projects and is a consultant for XML-related Projects.

Wim Jongman, Remain

wimj@remain.nl

Wim is the operational manager of Remain B.V. Back in 1993, he started, working as a software engineer, to develop the OMS system. He spent his time further developing the system in the years the followed. Because of his wide experience with Software Change Management, in general, Wim is now focusing more on advising organisations about controlling their change management procedures on a technical level as well as an organisational level.

Wim VanTichelen, DataMirror

Wim has been a Systems Engineer at DataMirror Benelux for over three years. In this role he consults for DataMirror Customers and prospects in data replication and integration. He also conducts training sessions and seminars. Before joining DataMirror he was the IT Manager of a regional Belgium hospital for five years.



BIOS - IBM SPEAKERS

Alison Butterill, IBM Toronto

butteril@ca.ibm.com

Alison is an IBM Certified Consulting I/T Specialist working for the IBM Toronto Software Laboratory. She has worked in the mid-range area for more than twenty years, holding a wide variety of positions at IBM, from field support to Technical Education. During her career, Alison has always specialised in the areas of application development and database. In her present position as Technical Advocate for Application Development, Alison provides worldwide technical support for programming languages and tools on the iSeries. Speaking and teaching activities which encourage customers to take advantage of the latest development technologies on the iSeries are key components to her current responsibilities. Alison is a regular speaker at technical conferences and COMMON conferences around the world, and holds numerous Speaker Excellence medals from COMMON North America.

Bart Van den Meersche, IBM Belgium

Bart_vandenmeersche@be.ibm.com

Bart Van Den Meersche began his career at IBM-Belgium in 1982 in the CAD/CAM division. From 1988 until 1993, he was Account Manager for several major international clients. Since 1994, he has been a driving force behind the development and the growth of IBM Global Services in Belgium/Luxembourg. First as Sales Manager of the Strategic Outsourcing department and as of 1998 as Manager of this department. In 1999, he was appointed Director of Strategic Outsourcing & Integrated Technology Services, leading a major part of IBM Global Services. On October 1, 2001, Bart Van Den Meersche became Country General Manager for IBM Belgium/Luxembourg.

Carole Miner - IBM Rochester

cminer@us.ibm.com

Carole Miner is a Senior Software Engineer in the AS/400 Client Integration department in the Rochester, Minnesota laboratory. Carole has held a variety of programming, management and planning roles on Rochester-developed products. Since 1988, Carole has mainly focused on client integration technologies. She currently provides support for the AS/400 Client Access family of products.

Chuck Stupca, IBM Rochester

Jcstupca@us.ibm.com

Chuck Stupca received a bachelor of mathematics degree from the University of Minnesota and has worked for IBM in Rochester, Minnesota, since 1968. Chuck joined the S/38 project in 1978 and worked for 15 years in the Systems Performance organisation, where he analysed and corrected many customer performance problems that required extensive knowledge of work management. For the past several years, Chuck has been involved with iSeries cluster development and is currently a member of the iSeries Technology Center, where he develops and delivers customer education and provides consultant support. Since 1983, Chuck has been a frequent speaker at customer events, including COMMON and IBM Education Conferences. He has written several articles and recently completed a newly-published book.

Dave Boutcher, IBM Rochester

Boutcher@us.ibm.com

David Boutcher started with IBM at the IBM Canada laboratory 1986 as a software engineer. He transferred to IBM Rochester in 1993. During his time with IBM, Dave has worked on a variety of systems, including RS/6000, S/390 and AS/400. The majority of his career has been spent in the development of distributed computing functions for AS/400, including the original FSIOP and NetServer file and print serving. After spending two years as the AS/400 System Chief Engineering Manager, he is currently the chief architect for Linux on iSeries.

Fabrice Laruelle. SkillTeam Belgium

fabrice_laruelle@be.ibm.com

Fabrice Laruelle is the AIX & Linux Business Segment Manager for Belgium and Luxembourg, in charge of the organisation of these curricula. He has been with IBM for the last five years, starting as system Administrator in the pSeries Single Point Of Contact (SPOC). He is now teaching AIX and Linux Administration courses.

Henrik Schlegel, IBM UK

schleghe@uk.ibm.com

Henrik Schlegel, a Danish citizen, joined IBM Denmark in 1976 as a systems engineer in the General Systems Division. He became new account salesman in 1978 and moved through various sales roles before becoming a large account sales manager in the Distribution and Industrial sector in 1984. In 1987, he became channel manager, AS/400 and RS/6000 for IBM Denmark. In 1989, he became the General Business executive for IBM Denmark. As part of transforming his sales organisation from a direct face-to-face sales organisation to a hybrid multi-channel sales operation, investments were made in database marketing, direct marketing, and customer relationship management tools. Resources were retrained and recruited for phone-based sales and customer/Business Partner relationship roles. This led to the formation of the Nordic Direct Marketing organisation which Henrik was asked to lead in 1994. In 1996, Henrik was assigned to The North Region DM organisation (UK, Ireland, Netherlands and South Africa) as Direct Marketing Director. In 1998, Henrik moved on to become Director of Operations, EMEA Systems Sales and July 1, 1999 he became Director of Mid Market Server Sales EMEA. In his current role as Vice President, Mid Market Server Sales EMEA, Henrik has the overall sales responsibility of IBM's Midmarket Server Sales, which includes the brand management of IBM eServer iSeries and AS/400 family. Henrik is a graduate in Marketing and Business Administration.



Jelan Heidelberg, IBM Rochester

jcheidel@us.ibm.com

Jelan Heidelberg is iSeries Worldwide Technical Marketing Consultant for goupware and eBusiness. Before assuming this role, Jelan worked in the AS/400 product development laboratory in Rochester, Minnesota. During her tenure in Rochester, Jelan was responsible for AS/400 documentation in a variety of product areas: security, backup and recovery, CISC-to-RISC upgrades, and most recently Domino for AS/400. Jelan began her career in IBM as a systems engineer, supporting customers of all sizes and requirements. Jelan is the editor of the book Lotus Domino for AS/400: Bringing the Best Together for Business. While in Rochester, she authored these publications: 'Tips and Tools for Securing Your AS/400', 'AS/400 Backup and Recovery Guide', 'AS/400 Road Map for Changing to PowerPC Technology' (co-author), 'IBM SecureWay: AS/400 and the Internet', and 'Installing and Managing Domino for AS/400' (co-author). She is the author of numerous articles that have appeared in trade publications and a frequent speaker at customer conferences around the world.

Laura Knapp, IBM Rochester

ljknapp@us.ibm.com

Laura Knapp has twenty-five years in the Networking business working for Texas Instruments in their worldwide network and as a corporate Networking Spokesperson for IBM. Her background includes development, trouble-shooting, product management, and customer support. Her experience allows her to cover all aspects of networking and she always brings a pragmatic view to very complex technologies.

Linda Cole, IBM Toronto

lcole@ca.ibm.com

Linda Cole is a Certified Consulting iSeries Specialist. She currently works in the IBM Toronto Lab as a member of the iSeries Application Development Tools team, providing worldwide technical support for programming languages and tools on the iSeries. She has worked with IBM in the mid-range marketplace since 1979, in technical support, implementation, education, consulting and sales roles. Linda is a frequent speaker at COMMON, Users Groups and Technical Conferences. Linda's current responsibilities include speaking engagements and activities which will encourage iSeries customers to use modern technologies.

Luc Matthijs, IBM Belgium

luc_matthijs@be.ibm.com

The biography for this speaker was not available as of the time of printing. All of the latest, up-to-date bios for this event's speakers can be found at www.comeur.org/cec2002

Marcel van Hulle, IBM Paris

vanhulle@ca.ibm.com

Marcel van Hulle is Vice President Data Management Solutions for Europe, Africa and Middle East. In this position, Marcel heads up a Sales and Marketing force focused on IBM's middleware software revenue and marketshare for the broader data management market segment. As an IBM Executive, Marcel gained substantial business and sales experience in both strategic and operational areas. His assignments included European Software Operations, Global Channel Management, Technical Support and Software Services. Most recently, Marcel was responsible for IBM's Middleware revenue on the Linux platform. Prior to that, Marcel headed up IBM's Content Management Sales. In EMEA Headquarters (Paris), Marcel was Director of Software Technical Support responsible to align IBM's technical resources to all sales opportunities. In this position, Marcel was also in charge to oversee the Defect Support and the National Language Support organisations. In a prior assignment to the US, Marcel set out the Software Group strategy for Global System Integrators and managed a global team to ramp up important software sales through the major services providers. In his first EMEA position, Marcel was the Operations Director for IBM's software sales across the different product organisations. To execute this effectively, Marcel created dedicated teams in the different countries and introduced the appropriate offerings and marketing programs. Marcel began his IBM career in Belgium and has occupied several sales and management positions, including being the Selected International Sales Account Manager for Honda in Europe and the Region Executive for Northern Belgium (Flanders). Prior to joining IBM, Marcel was an assistant at the Belgian Prime Minister's Office in charge Scientific Policy. Marcel van Hulle has a Doctor's Degree in Solid State Physics from the University of Ghent (Belgium) and a Masters degree in Economics. He was a Research Fellow at Agfa for six years and is author of several scientific international publications. He has been a guest speaker at several technology conferences.

Philippe Ceyskens, IBM Belgium

philippe_ceyskens@be.ibm.com

Philippe Ceyskens is the pSeries Product Manager for pSeries in Belgium and Luxembourg. His primary mission is to be the pSeries and AIX evangelist. He has been with IBM for the last sixteen years, and has had a AIX link since 1988 when starting in the CAD/CAM team, then evolving to AIX networking, AIX systems management and AIX pre sales support.

Sara Ramakers, IBM Belgium

Sara_Ramakers@be.ibm.com

The biography for this speaker was not available as of the time of printing. All of the latest, up-to-date bios for this event's speakers can be found at www.comeur.org/cec2002

Serge De Vynck, IBM Belgium

Serge_devynck@be.ibm.com

The biography for this speaker was not available as of the time of printing. All of the latest, up-to-date bios for this event's speakers can be found at www.comeur.org/cec2002

Todd Grube - IBM Rochester

Tgrube@us.ibm.com

Todd Grube is the Domino for iSeries - Worldwide Technical Support Marketing Manager responsible for education, support and services, allowing him to work with all dimensions of the product. Before assuming his current role, Todd worked as an I/T Architect for the Domino Competency Center (DCC) where he has assisted many of the largest Domino for iSeries customers plan for and deploy iSeries solutions. Prior to joining the DCC, Todd was responsible for the Domino server infrastructure which serves IBM Rochester's 7,000 Lotus Notes users. While in this role, he led the migration from 50 PC-based Domino servers to 3 AS/400's. He has authored and provided input to several publications and has frequently presented to customers and at conferences around the world.

Wouter Liefiting, IBM Netherlands

liefiting@nl.ibm.com

Wouter Liefiting studied Applied Computer Science at the Free University in Amsterdam, the Netherlands. In order to be able to do his UNIX programming assignments at home, he started using Linux on his brand new 486DX33 back in March 1993, and has used it ever since. After graduation, Wouter started working for IBM's AIX Support department, and subsequently became a network teacher for IBM Learning Services, where he still works, but now as the Curriculum Owner for the Linux Curriculum. Wouter is author, co-author, reviewer and teacher of all of IBM's Linux courses. He is LPI certified (level 2), and a Red Hat Certified Examiner. He also has an MBA from Webster University.

INFORMATION

CONFERENCE INFORMATION

Venue and dates

Venue: Bedford Hotel
Dates: 26-29 May 2002

Bedford Hotel ★★☆☆
Rue du Midi 135
B-1000 Brussels
Belgium

Fax: +32 2 507 00 10
Phone: +32 2 507 00 00
E-Mail: info@hotelbedford.be

Programme

Please check the CEC2002 web site for a detailed up to date agenda at: www.comeur.org/cec2002

Official language

The official congress language will be English. Simultaneous translation to French will be provided.

Translations

Some sessions will be translated to French. Please check at the web site for more information.
www.comeur.org/cec2002



Exhibition

The exhibition area is located in the Armstrong area in the Bedford Hotel. The Armstrong room has recently been renovated, resulting in a fully air-conditioned, magnificent, flexible venue.

All conference coffees, teas and lunches will be served in the exhibition area.

REGISTRATION

Conference registration

In order to register, please complete the order form on the Internet at www.hotelbedford.be/cec2002. Alternatively, complete the order form in this brochure.

Registration fee

Members

| | |
|------------------|-------|
| Early bird rate* | 915€ |
| Normal rate | 1045€ |

Non-members

| | |
|------------------|-------|
| Early bird rate* | 1165€ |
| Normal rate | 1295€ |

*(payment received before 16 April 2002)

This fee provides access to all keynote and elective sessions, conference proceedings, lunches and coffee, as well as the Gala dinner for the delegate.

Fees and payment

Payments must be made in euros and should be submitted together with the *registration form*, using one of the two following means of payment.

- Credit cards: Visa, Mastercard, American Express and Diners Card.
- Bank transfers to:
FORTIS Bank,
B-1380 Ohain,
Belgium
Fortis Bank: 001-3595688-71

Confirmation of registration

You will receive confirmation of your registration shortly after we receive your booking and payment.

Booking updates or cancellations

For any update or cancellations, please contact the Bedford Hotel in writing at the following address:

Bedford Hotel ★★☆☆
Rue du Midi 135
B-1000 Brussels, Belgium
Or by fax: +32 2 507 00 10

Cancellations received before 16 April 2002 will be refunded except for a handling charge of 100€. Handling charges for cancellation between 16 and 30 April 2002 are 300€. Due to the very high charges of commitments, no refund will be possible for cancellation after 30 April 2002.

Arrival and registration

The conference registration will be open at the hotel, on 25 May 2002 from 15:00 and thereafter throughout the congress. You will receive your congress package and other information upon registration.

SOCIAL ACTIVITIES

Delegate social programme

Enjoy the following free social activities, allowing you to meet and talk with other attendees.

Sunday 26 May 2002

'Happy hour' in Saint Géry Hall: 18:15-20:15. You will enjoy some time in a very typical Brussels place. The Saint Géry hall is an old slaughterhouse, which has been transformed into a very welcomed art deco place. You will have the opportunity to enjoy Belgian specialities, such as cheese, chocolate or beer.

Monday 27 May 2002

Enjoy an happy hour in the bar from 17:30-18:30. While relaxing over a drink or two, meet up again with friends from former years or meet customers attending from various countries. As the evening is free, take this opportunity to discover Brussels and its "Rue des Bouchers".

Tuesday 28 May 2002

We are pleased to invite you to our cocktail and Gala dinner. Enjoy a superb four-course dinner and very enjoyable entertainment such as a casino, a magician walking around tables providing very amusing tricks and demonstrations on screen. You will have a chance to win some very attractive prizes such as a Palm, a PC, etc. Last but not least, enjoy Maurane, a very famous Belgian singer, who will sing her best songs for you.

One seat is included in your registration. Additional seats can be requested on the order form for a price of 150€ per person.

Accompanying social programme

Accompanying guests may sign-up for a two-day tourist programme during your working day. The price for the programme is 300€. Please register on the order form.

Monday 27 May 2002

A full-day sightseeing tour Brussels-Waterloo (including lunch)

The day begins at 9:00 from the Bedford Hotel, with a visit to the Sablon and the town hall. At 13:00, you will have a lunch at the "Roi d'Espagne" restaurant. The departure for Waterloo is at 14:30, when you will visit the city well known for Napoleon Bonaparte's famous Waterloo battle. The return to the hotel is scheduled for 18:00.

Tuesday 28 May 2002

A sightseeing tour of Ghent-Bruges (including lunch)

The departure will be at 9:00 from the Bedford Hotel. After an hour's drive, you will arrive in Ghent where you will visit the Saint Baaf Cathedral, home of the world famous "Mystic Lamb" painting. During the city tour you will see all the important buildings from the Middle Ages, such as the Belfry, the St Nicolas church and the Earl's castle. Via the Flemish countryside, you will arrive at Damme, city of the legendary Tyl Uylenspiegel. In Bruges, you will visit the Lake of Love and the Beguinage. The lunch will take place in the "Maria Van Bourgondie" restaurant. A walking discovery tour is planned in Bruges until 16:00, followed by an enjoyable boat trip along the canal. The return to the hotel is planned for 18:00.

HOTEL BOOKING

Please complete the *accommodation section* of the *order form* and mention the number of nights that you require in your preferred hotel. In case of unavailability, we reserve the right to book you in another hotel.

Accommodation, special request

As rooms might only be available as of 16:00, please specify your arrival time.

Hotel information

| Hotel | rating | distance | single | double |
|---------------|--------|----------|--------|--------|
| Bedford Hotel | ★★★★ | | 165€ | 190€ |
| Aris Hotel | ★★★ | 1km | 142€ | 167€ |
| Hotel Ustel | ★★★ | 1km | 125€ | 150€ |

The Bedford Hotel

The Bedford Hotel is located in the heart of Brussels within five minute's walk of the famous Grand-Place, and easily accessible from all major areas of the city. It offers a restaurant, a bar and a piano bar. Whether in Brussels on business or purely for pleasure they have been providing visitors with the finest service for over fifty years. From this location, visitors can easily access all the shopping, theatres and visitor attractions that the capital is famous for.

Aris Hotel

The Aris hotel, built in 1996, provides an excellent location in the city centre of Brussels, at only 10 meters from the famous Grand'Place (1 minute walking time), near the "Passage Royal Saint-Hubert" and close to the "Rue des Bouchers" with all majors restaurants.

Access: Airport: 10km = 15 minutes by car
Central station: 200m
Eurostar Terminal: 800m
Metro station: "Bourse" (200m) or
"Gare centrale" (200m)

Ustel Hotel

The Ustel hotel is situated at only 50 metres from the Midi station, and 15 minutes, by foot, from the Grand'Place. It offers a historical place, totally removed, a restaurant to please your eyes and your taste, a bar, a superb veranda for breakfasts, 94 rooms equipped with bath and shower, colour TV and direct phone.

Changes to hotel arrangements

Details for the cancellation of hotel bookings will be sent with your confirmation of booking. You will receive confirmation of your hotel arrangements directly from your selected hotel.

For any update or cancellation for any hotel, please contact the Bedford Hotel only.

Bedford Hotel★★★★
Rue du Midi 135
B-1000 Brussels
Belgium
Tel.: +32 2 507 00 00
Fax: +32 2 507 00 10



INFORMATION



GENERAL INFORMATION

Directions

Brussels has one airport - Brussels National Airport - and four major train stations - South (Midi) station, North station, West station and Central station. South station, which is also the Thalys and Eurostar terminal, is nearest to the Bedford Hotel (800m).

By plane

From the National Brussels Airport, take the train to Midi Station. A shuttle leaves from the station to the hotel Bedford.

By car

Please note that parking is available in parking Panorama. Tickets can be obtained for parking just at the entrance of the parking or at the hotel reception.

Visas

Participants who require a visa for entry into Belgium are advised to make their application well in advance of their intended date of travel.

Currency/banking

The currency of the conference is the euro (€)

There are a number of banks in the area of the conference to enable the cashing of travellers cheques and cash. Bank opening times are 9.30-15.00. In addition, the hotel is also able to offer currency exchange facilities.

Electricity and telephone

Electricity is supplied at 220V. Please note that you may need a travel adapter.

Climate and clothing

Normally, the temperature in Brussels in May is mild (on average approximately 14°C). However, please be aware that rain is always a possibility!

Insurance and liability

The congress organisers cannot accept any liability for personal injuries sustained, for loss of, or damage to property belonging to congress participants (or accompanying persons), either during or as a result of the congress. Please check the validity of your own insurance.

In addition, you should protect your expenditures against Abandonment and Cancellation or Curtailment of the event due to reasons beyond our control.

Brussels (visitor information)

Brussels is a large city with many sights and places to go. To help you make the most of your time here is a list of the top Brussels attractions:

- Grand-place
- Manneken Pis
- Sablon antique market
- Palais Royal
- The Marolles square
- Halles St Géry

Useful links

Tourism

www.Brusselsdiscovery.com
www.belgique-tourisme.net
www.visitflanders.be
www.opt.be

Transportation

www.sncb.be
www.biac.be
www.thalys.com
www.eurostar.com

Partners

www.comeur.org
www.ibm.com
www.common.be
www.lmevent.co.uk



BEDFORD HOTEL

Welcome to the Bedford★★★★, a four-star hotel with 329 rooms and 15 meeting rooms in the centre of Brussels, which is very pleased to host the Common Europe Exhibition 2002.

The hotel offers you two restaurants, a piano bar, a business centre, and a fitness room.

You will also have a very complete range of services at your disposal, including: room service, concierge, safety box, same-day dry cleaning and laundry, car rental, garage, gift shops, full business centre and shoe polisher service.

The Bedford Hotel is a walking distance from all major Brussels attractions. We are sure that you will enjoy the capital of Belgium, very famous for its beers, its chocolate and its Grand'Place - the most beautiful place of Europe. Here, the organisers have made an attractive programme with, of course, a very special gala dinner.

We wish you a very good stay in Brussels and at the Bedford Hotel★★★★, during the CEC 2002.

The Management



COMMON BELGIUM CEC 2002

Conference Hotel: ***
Bedford Hotel ***
Rue du Midi 135
1000 Brussels
Tel: +32 2 507 00 00
Fax: + 32 2 507 00 10
E-mail: CEC2002@hotelbedford.be
Web site: info@hotelbedford.be

Hotel Ustel ***
Square de l'Aviation 6/8
B-1070 Brussels
Tel: +32 2 520 60 53
Fax: +32 2 520 33 28

Hotel Artis ***
Rue Marché aux herbes 78-80
B-1000 Brussels
Tel: +32 2 514 43 00
Fax: +32 2 514 01 19

For an online of this form, see our web site: www.hotelbedford.be/cec2002. Otherwise please print, fill in and return this form to Hotel Bedford Brussels.

Congress Delegate Session Questions Form

Delegate

One per form

| | | | | | | | | |
|-------------|-----------------------------|------------------------------|-----------------------------|-----------------------------|-------------------------------|----------|----------------------|----------------------|
| Title | Mr <input type="checkbox"/> | Mrs <input type="checkbox"/> | Ms <input type="checkbox"/> | Dr <input type="checkbox"/> | Prof <input type="checkbox"/> | Position | <input type="text"/> | |
| Surname | <input type="text"/> | | | | | | First name | <input type="text"/> |
| Company | <input type="text"/> | | | | | | | |
| Address | <input type="text"/> | | | | | | | |
| Postal code | <input type="text"/> | City | <input type="text"/> | | | | | |
| Phone | <input type="text"/> | Fax | <input type="text"/> | | | | | |
| E-mail | <input type="text"/> | | | | | | | |

Session preferences

Please advise us of the ten sessions that you are most likely to attend, and list the questions that you would like our speakers to answer during these sessions.

| Session code | Session name | Questions |
|--------------|----------------------|----------------------|
| 1. | <input type="text"/> | <input type="text"/> |
| 2. | <input type="text"/> | <input type="text"/> |
| 3. | <input type="text"/> | <input type="text"/> |
| 4. | <input type="text"/> | <input type="text"/> |
| 5. | <input type="text"/> | <input type="text"/> |
| 6. | <input type="text"/> | <input type="text"/> |
| 7. | <input type="text"/> | <input type="text"/> |
| 8. | <input type="text"/> | <input type="text"/> |
| 9. | <input type="text"/> | <input type="text"/> |
| 10. | <input type="text"/> | <input type="text"/> |

COMMON BELGIUM CEC 2002

Conference Hotel: **Bedford Hotel** ***
 Rue du Midi 135
 1000 Brussels
 Tel: +32 2 507 00 00
 Fax: +32 2 507 00 10
 E-mail: CEC2002@hotelbedford.be
 Web site: info@hotelbedford.be

Hotel Ustel ***
 Square de l'Aviation 6/8
 B-1070 Brussels
 Tel: +32 2 520 60 53
 Fax: +32 2 520 33 28

Hotel Artis ***
 Rue Marché aux herbes 78-80
 B-1000 Brussels
 Tel: +32 2 514 43 00
 Fax: +32 2 514 01 19

For online CEC2002 registration, see our web site: www.hotelbedford.be/cec2002. Otherwise please print, fill in and return this form to Hotel Bedford Brussels.

Congress Delegate Order Form

Delegate

One per form

Title Mr Mrs Ms Dr Prof Position

Surname First name

Company

Address

Postal code City

Phone Fax

E-mail

Accompanying Persons

Surname 1. First name 1.

Surname 2. First name 2.

Invoice to As above Other

Name

Address

Postal code City

Country

COMMON member

Yes No Country

Registration Fees

Taxes inclusive

| | Early Bird Payment before 16 April 2002 | Normal Rate Payment after 15 April 2002 | Total in euros |
|---|---|---|-------------------|
| Full delegate - Member | 915*€ | 1045*€ | € |
| Full delegate - Non-member | 1165*€ | 1295*€ | € |
| * including one Gala dinner | | | |
| Additional Gala dinner - Tuesday 28 May | 150€ | | € |
| Accompanying person - 2-day programme | 300€ | | € |
| Board, PG, Special Guest | Yes <input type="checkbox"/> | | |

Please note:
 All payments
 are due in euros

Delegate

Please repeat details

Surname First name
Company

Accommodation

In order to reserve accommodation, credit card details should be provided.

The final account will be settled directly with the hotel on departure.

Breakfast and taxes included

Bedford Hotel ★★☆☆
Hotel Ustel ★★☆☆
Hotel Aris ★★☆☆

Distance

1 km
1 km

Single

165€
142€
125€

Nights

Double

190€
167€
150€

Nights

Arrival date/time

Departure date/time

Smoking

Non smoking

Special requests

Payment

I authorise Bedford Hotel to charge my credit card

Visa Mastercard Amex Diners other

Card number

Card number

EUROS

Expiry date

Expiry date

Registration fee

€

Card holder

Card holder

or I will make a bank transfer to:

FORTIS Bank, B-1380 Ohain, Belgium

Required notation on your transfer:

"your full name" and "Free of charge for the receiver"

Account no. 001-3595688-71

Date

Date

Signature

Signature

TOTAL PAYMENT

€

General conditions and cancellations

General conditions

The Bedford Hotel will centralise all the reservations for the CEC2002 participation and the hotel rooms. Upon receipt of payment, the reservation will be confirmed by an e-mail, and an accommodation voucher will be sent. For any further services ordered, an invoice can be sent upon request. The participant will receive their total invoice at the Bedford Hotel's reception desk when checking out.

CEC cancellations

All cancellations should be made in writing to the Bedford Hotel. Cancellations received before 16 April 2002 will be totally refunded except for a handling charge of 100€. Handling charges for cancellation between 16 and 30 April 2002: 300€. Due to the very high charges of commitments, no refund will be possible for cancellation after 30 April 2002.

Hotel cancellation

The normal conditions of hotel cancellation will apply. Details will be provided with the confirmation voucher.

Please sign the registration here

Signature

Date

